



Initial emergency treatment procedure

RSPCA NATIONAL CONTROL CENTRE

Public number: 0300 1234 999

VET-ONLY number: 0300 123 8022 (do not give this number out to the public)

	WILD ANIMALS	INJURED PETS – OWNER UNKNOWN	UNINJURED STRAY DOGS
DURING PRACTICE HOURS	<p>Small wild mammals will be treated free-of-charge if they are brought to the surgery.</p> <p>If the finder cannot bring the animal to the surgery then ask them to ring the RSPCA or ring them yourself.</p> <p>The RSPCA will make a contribution to the cost of visiting to attend the animal or they may choose to attend themselves.</p>	<p>During the working day contact should be made with the local RSPCA branch to seek authorisation.</p>	<p>Not the responsibility of the RSPCA.</p> <p>Please contact the Local Authority or District Council.</p>
OUT OF HOURS (OOH)	<p>Finder (or vet) to ring the RSPCA to obtain Log Number.</p> <p>The RSPCA will meet the cost of IET and the cost of a visit/OOH charge.</p>	<p>Finder (or vet) to ring the RSPCA to obtain Log Number.</p> <p>The RSPCA will meet the cost of IET and the cost of a visit/OOH charge.</p>	<p>Not the responsibility of the RSPCA.</p> <p>Please contact the Local Authority or District Council.</p>

IET = Initial Emergency Treatment as defined in the Memorandum of Understanding. Payment will only be made on the basis of a Log Number, which will be generated by the Call Centre.

December 2007

Memorandum of Understanding, as agreed with the

