Does the Pet Passport or third country Annex IV health certificate record:

- Date of birth;
- Ownership;
- Description;
- Microchip number;
- Date of vaccination;
- Vet details; and
- Tapeworm treatment (Dogs only – not Finland, Ireland, Malta or Norway)

Ring your local authority via pre-agreed direct contact number:

Direct contact numbers may be available at: www.gov.uk/find-local-trading-standards-office
Alternatively, call Citizens Advice Consumer Helpline on 03454 04 05 06, who will refer direct to local Trading Standards or Environmental Health Services.

What action to expect

The local authority will request scans of the passport/paperwork and liaise with APHA. In many cases, no action will be required, however if there are concerns that the rules have been breached the following actions may be taken:

- The collection and transport of the animals by an approved carrier to quarantine for 21 days at the cost of the owner by serving a notice.
- Attendance by a local authority officer to serve a notice and seize animal to ensure compliance.
- If an animal is put into quarantine, in some rare cases restrictions can be placed on other contact animals until further checks can be made.

Note: If possible, please isolate the suspect animal until any action is agreed so that risk can be assessed.

If you have concerns that the animal is behaving abnormally or displaying symptoms of rabies (a notifiable disease), isolate the animal immediately and notify the duty vet in the local APHA office (Defra Rural Services Helpline on 03000 200 301).

Any suspicions that an animal has been imported using the Pet Travel Scheme for onward sale as part of a business (commercial movements) should also be reported to your local authority. However, there is no requirement to isolate the animal and you can make a report after a client has left the premises.