Starting your own veterinary business – building a business plan

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10:00–16:00

Keywords: Business plan / Personalised / Case studies

09.30–10.00 Registration and refreshments

10.00–10.30 Introducing the Balanced Score Card and how it helps you build a business plan

10.30–11.15 The business plan structure – values, mission and vision. YES it matters

11.15–11.30 Refreshment break

11.30–12.15 Customer plan – getting to a run rate by month 6 and to a steady state by year end. How it happens … yes you will do if you follow the plan

12.15–13.00 Working lunch – we have stuff to do so let’s multi task. Write your business plan Part 1

13.00–14.00 The finance plan – making the numbers work

14.00–15.00 The people plan – team and operational effectiveness plan … you need a team who how many, doing what when and where

15.00–16.00 Write your business plan Part 2

16.00 Close

BOOKING TERMS AND CONDITIONS

Payment conditions
Payment for BVA courses must be received in advance to guarantee your place. On acceptance of your booking a confirmation email will be sent to you. Prices are subject to 20% VAT and bookings will be confirmed with a VAT notice.

Member discount
In order to qualify for the member discount it must be the member that attends the course. A member cannot book on behalf of a non-member to benefit from the discount. If a non-member attends in place of a member, they will be liable to pay the additional non-member fee.

Book three courses for the price of two
This offer is only valid for BVA members. All three courses must be booked at the same time. The cheapest course will be free. A practice may book using the offer and send a different member of their team to each course. This offer is only valid for BVA 2017 CPD courses and excludes media training courses and any webinars. The offer cannot be used in conjunction with any other offer relating to BVA CPD.

Cancellation policy
In event of cancellations received in writing no later than one calendar month in advance of the course, the fee will be returned less 25% to cover administration expenses. After that date no refunds will be possible. Substitutions may be made at any time, however, please see the condition about the member discount.

Programme information
The programme is correct at the time of going to press. However, due to unforeseen circumstances, the programme may change and BVA reserves the right to cancel the event or alter the venue and/or speakers. Where circumstances force BVA to cancel a course, the liability of BVA shall be limited to a refund of any fees paid for the course. BVA is not liable for any consequential loss.