Have you ever made a mistake in practice?
Use the fishbone diagram below to investigate what the contributory factors may have been.

Consider each box in turn and write down any issues which may have contributed to your mistake along the ribs of the fish...

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Fishbone diagram

- **Problem or Issue (CDP/SDP)**
  - **Patient Factors:** Clinical condition, Temperament
  - **Owner Factors:** Compliance
  - **Task factors:** Guidelines/procedures/protocols, Decision aids, Task design
  - **Team factors:** Role congruence, Leadership, Support and cultural factors
  - **Equipment & resources:** Display, Integrity, Positioning, Usability
  - **Organisational & strategic factors:** Organisational structure, Priorities, Externally imported risks, Safety culture
  - **Individual (staff) factors:** Physical issues, Psychological, Social/dominant, Personality, Cognitive factors
  - **Communication factors:** Verbal, Written, Non-verbal, Management
  - **Education & Training factors:** Competence, Supervision, Availability/Accessibility, Appropriateness
  - **Working conditions factors:** Administrative, Design of physical environment, Environment, Staffing, Workload and hours
Now you have a better understanding of the systems which influenced your performance, what could you change in practice to help prevent a similar mistake happening again?